

RENTING BOOKS

from your Virtual Campus website

Textbook rental is one of many money-saving options offered by Follett. Instead of purchasing a book, you simply pay to use it the duration of your class and return it when the class ends. Rental is a good option if you don't plan to keep the book for reference or use it for another student.

To be eligible for rental a title must be a recent edition and not require students to excessively write in it or rip out pages. Those books that have a rental option available will note "Rental" as an available selection under "New" and "Used" on your virtual campus website.

COMMON QUESTIONS

Q: What are the book rental requirements?

A: Renters must be 18 years or older, have a valid driver's license or state ID, an email address and a valid credit card. If you are renting books for a minor, use your information instead of your child's. A rental agreement signifying your agreement to return the book by the due date is also required.

Q: How is the rental due date determined?

A: The rental due date is selected by your school and coincides with the last day of classes or exams. This date will be listed on your virtual campus website for each term.

Q: How do I return my rental books?

A: Rental books can be checked-in online. Log into your virtual campus website, print the pre-paid shipping label and mail your rental books. Email reminders and instructions will be sent leading up to the date your book is due. Rental books may also be checked in at an on-campus buyback event, if applicable.

Q: What happens if I change classes?

A: Follett accepts returns on books purchased or rented through your virtual campus 30 days from your order date or 30 days from the start of classes, whichever is later.

Q: Is highlighting and note taking allowed in rental books?

A: Normal highlighting and note-taking are acceptable. What's prohibited? Excessive markings that would render the book unusable by the next customer.

Need assistance?

Call Follett Customer Service at 888-FVC-3383